

«META University»  
жауапкершілігі шектеулі  
серіктестігі



Limited Liability Partnership  
“META University”

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**APPROVED**

by the Order of the President  
of «META University»  
No. 3 dated December 8, 2025

**REGULATION**  
ON THE POLICY FOR ENSURING STUDENT SAFETY

**Code: 5.3.1-08 METAU-25**  
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## **1. GENERAL PROVISIONS**

1.1. This Student Safety Policy (hereinafter referred to as the “Policy”) has been developed to create and maintain a safe educational environment for all students of META UNIVERSITY LLP (hereinafter referred to as the “University”).

1.2. The Policy is aimed at the prevention, minimization, and prompt response to risks that may threaten the life, health, and psychological well-being of students.

1.3. The Policy has been developed in accordance with the legislation of the Republic of Kazakhstan, international standards, and best practices in ensuring safety within educational institutions.

## **2. GOALS AND OBJECTIVES**

2.1. To ensure the safety and protection of students’ rights during both academic and extracurricular activities.

2.2. To prevent accidents, violence, bullying, discrimination, and other potential threats.

2.3. To create a safe, modern, and comfortable educational environment.

2.4. To establish a systematic approach to monitoring, prevention, and prompt response to incidents.

## **3. SCOPE OF APPLICATION**

3.1. This Policy applies to students, staff members, visitors, and contractors present on the University premises or participating in its activities.

3.2. The Policy is mandatory for all structural units of the University.

## **4. KEY PRINCIPLES OF ENSURING SAFETY**

4.1. Preventiveness — preventing threats before negative consequences occur.

4.2. Transparency — ensuring accessibility of information on safety measures.

4.3. Respect for Individual Rights — upholding the rights and dignity of students.

4.4. Cooperation — collaboration with government authorities, medical services, and partners.



4.5. Responsibility — personal accountability for compliance with safety standards.

## 5. MEASURES TO ENSURE SAFETY

### 5.1. *Physical Safety:*

- access control system;
- video surveillance across the campus and within buildings;
- security services and patrols;
- fire safety systems and evacuation plans.

### 5.2. *Psychological Safety:*

- prevention of bullying and conflicts;
- operation of psychological support services;
- student counseling.

### 5.3. *Medical Safety:*

- availability of a medical office or a contract with a healthcare institution;
- provision of first aid;
- contacting emergency services when necessary.

### 5.4. *Information Security:*

- protection of students' personal data;
- secure use of digital platforms;
- protection of information systems from unauthorized access.

## 6. RIGHTS AND RESPONSIBILITIES OF STUDENTS

### 6.1. *Students have the right to:*

- safe learning conditions;
- receive information about safety measures;
- seek assistance in case of threats to life, health, or rights;
- confidentiality of applications → confidentiality of their requests/applications.

### 6.2. *Students are obliged to:*

- comply with internal regulations;
- follow safety requirements;
- report violations and threats;
- respect the rights of other students and staff members.

## 7. INCIDENT RESPONSE PROCEDURE

7.1. Any incident must be reported immediately to the administration or security service.



7.2. The University ensures prompt response and investigation of the circumstances.

7.3. If necessary, law enforcement authorities, medical services, and emergency services are involved.

7.4. Based on the incident, preventive measures are taken to avoid recurrence.

## 8. LIABILITY

8.1. Persons who violate the requirements of this Policy shall bear disciplinary, administrative, or other liability in accordance with the legislation of the Republic of Kazakhstan and the University’s internal regulations.

## 9. FINAL PROVISIONS

9.1. This Policy is subject to regular review and updating.

9.2. Students are familiarized with → familiarized with the Policy upon admission and during their studies.

9.3. All matters not regulated by this Policy shall be governed in accordance with the legislation of the Republic of Kazakhstan.